



Thank you for your broadband order and your order for the D-Link modem and wireless router. Below are instructions and required forms for the offered rebates. The first and second rebate is offered through D-Link, the premiere modem and router manufacturer. The third rebate is managed by Bridgevine who also fulfills the equipment orders.

Bridgevine manages the order processing through a strategic partnership with Charter. Your order is placed real time with Charter through the Bridgevine software, and is typically provisioned within 14 days. Bridgevine powers more than 1500 websites including DSLbroker.com, Comcastspecial.com, Comp USA, Office Depot and others you may have purchased your service through. You may be eligible for the rebates through these websites.

Rebate 1: MIR Form Offer #DLC-11690 (rebate managed by D-Link)

- 1) This rebate form requires the **original** UPC code from the product box. Please make a copy of this UPC code prior to mailing (a copy is needed for the Bridgevine rebate form)
- 2) This rebate also requires the submission to be **postmarked within 30 days of the receipt** (purchase date)
- 3) Rebate expiration date refers to "purchase by" date

Rebate 2: MIR Form Promo #80348 (rebate managed by Bridgevine)

- 1) This rebate requires
 - a. High Speed Internet service ordered through one of the 1500+ websites powered by Bridgevine.
 - b. A **copy** of the UPC code from the product box(s)
 - c. **Two (2) month's** Charter HSI service bill
- 2) This rebate must be **postmarked by September 30, 2008**
- 3) Rebate expiration date refers to "purchase by" date
- 4) MSO Reference # is the service order tracking number. This number was provided on your confirmation email that was sent within 24 hours after purchase of Charter service. If you do not have this number, please email customersupport@bridgevine.com. You will receive the MSO # via email within 24 hours.

